

# ACTIONS TAKEN

## General Comments

There were 72 responses that provided general feedback that the Library was doing a good job.

"The library has been an asset to my success as a college student. I appreciate the study spaces and the printing services available to students." Junior Biology/Chemistry/Mathematics

"I can get work done because there is plenty of space to work and I like that." Freshman Biology/Chemistry/Mathematics

"I go to the library almost every day and I thoroughly enjoy it." Freshman, Business/MBA

"Everything is very organized and workers are willing to help you all of the time." Sophomore communication/MIT

There was one general negative comment:

"The overall quality of library service could be improved." Grad, MBA

## Specific Comments

Some comments included feedback on specific areas of service, facilities and resources. These are indicated by blue text to indicate that the comments are counted in more than one area. Responses are provided under the specific area.